

FAQ - ONE-TIME SECURITY CODE

Our Online Banking and Mobile App now offers an additional level of security with a onetime security code. If enabled, this enhancement will issue a one-time security code to the email address on file upon login.

Note: This setting must be enabled through Online Banking

To enable the One-Time Security Code feature:

- 1. Log in to Online Banking through our homepage: EMUCU.org
- 2. Click the "**Settings**" tab in the navigation panel located on the left-hand side of your screen.
- 3. Click "Additional Services".
- 4. Click the "One-time PIN authentication".
- 5. Toggle the ON/OFF slider on the right, so that it is green for "ON".
- 6. Click "Save changes".

	«	Additional services
Accounts	>	> @ eStatements
Messages & Alerts	>	
1 Transfers & Payments	>	
\$+ Bill Pay		One-Time Security Code Authentication Would you like to receive a One-Time Security Code via email for additional security each time you log in? If you choose this
Apply for a Loan		option, you will be required to enter the emailed One-Time Security Code to log in.
Sea Check Ordering		Save changes Cancel
e E-Statements		
Branch Appointment Request		> • Time Zone
🕮 What's New		
🔅 Settings	~	
Login Settings		
Contact Information		
Additional Services		

Select Verification Method

For your security, we need to verify your identity to complete this action.

